

# Artificial Intelligence in Healthcare

Supporting Human Care with Compassion

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# Learning Objectives

- Describe how AI is currently being used in diagnostics, treatment planning, workflow optimization, and patient monitoring
- Identify way AI can support, rather than replace, clinical judgment, patient interactions, and compassionate patient-centered care
- Examine ethical concerns and future applications
- Examine real-world case studies where AI has successfully augmented healthcare professionals' expertise while preserving the human touch and care delivery

# AI IN HEALTHCARE

## Why Al Matters

Rising healthcare costs Workforce shortages & clinician burnout

High rate of preventable medical errors (~44% of errors preventable)

Need for personalized, patient-centered care

# What Al Is (and Isn't)

Artificial Intelligence: machines simulating human tasks

Machine Learning: systems that learn patterns from data

Deep Learning: neural networks for complex tasks like imaging

Al is an assistant, not a replacement for human clinicians



# AI IN DIAGNOSTICS



## Diagnostics and Treatment

- Al algorithms can analyze medical images, such as Xrays, CT scans, and MRIs to help detect abnormalities and diseases
- Al can analyze large data sets to identify patterns and assist with diagnoses of disease
- Al-powered robotic devices assist in the OR
- Clinical Decision Support Systems



#### Care Planning

Al can analyze patient data and help create personalized treatment plans based on individual needs and genetic make up

Al can write individualized discharge planning

Al automatically notifies and fills orders

#### Workflow optimization



Al-powered chat boxes can provide answers to common patient questions and concerns



Al can assist with scheduling and preparing for a patient visit



Ambient listening – can capture conversations and prepare visit summaries, generate instructions or prescriptions



## Al Products In Use

# EHR Predictive Analytics

Epic Systems integrates
Al into electronic
health records

Predicts readmissions, identifies high-risk patients



## Administrative Automation

Reduces errors and saves staff time Olive AI automates prior authorizations, billing, scheduling

## Hospital Flow Optimization

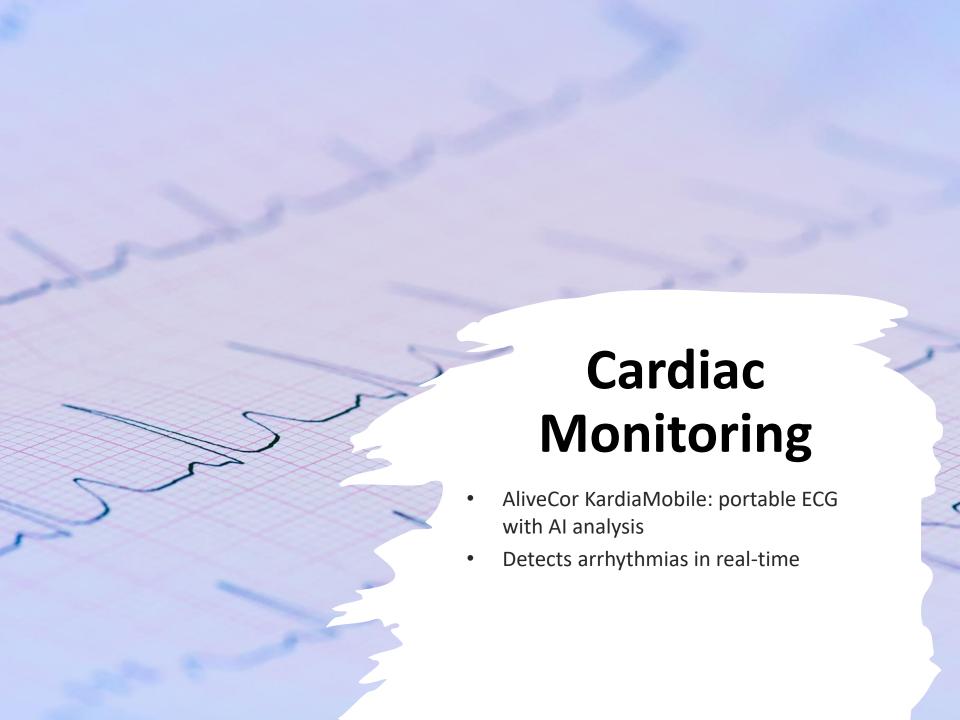
Qventus optimizes OR scheduling, ER wait times, and discharges

Supports resource allocation in real-time

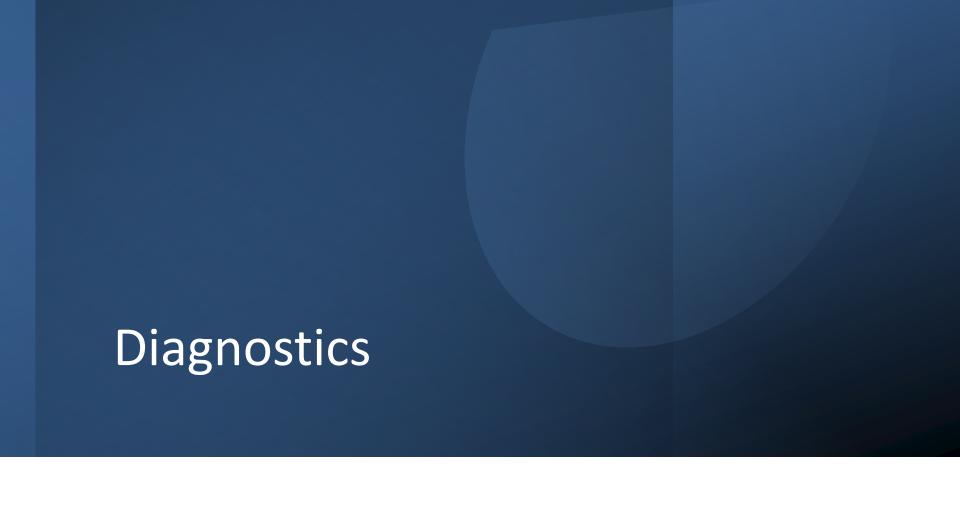
# Patient Monitoring

- Al can be incorporated into remote patient monitoring tools to provide real-time insights into patient conditions and potential complications
- Heart monitor, ventilators, virtual sitters and virtual bed rails, IV pumps











#### Medical Imaging

- Aidoc: detects brain hemorrhage, pulmonary embolism, fractures
- Arterys: cardiac MRI interpretation



#### **Pathology**

- PathAI: assists with cancer cell detection in biopsy slides
- Improves consistency and reduces error rates

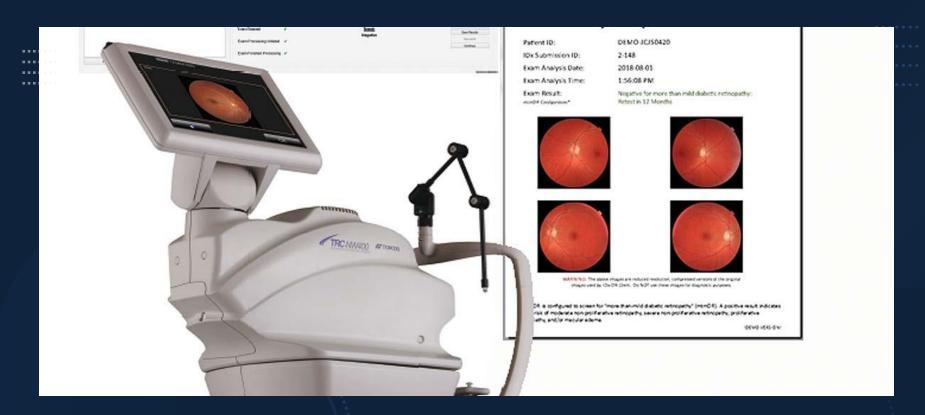
### Genomics





TEMPUS: INTEGRATES SEQUENCING + CLINICAL DATA

HELPS ONCOLOGISTS MATCH PATIENTS TO TARGETED THERAPIES



# FDA Cleared Example: IDxDR

- Autonomous AI for diabetic retinopathy detection
- FDA De Novo cleared in 2018
- High sensitivity (~87%), specificity (~91%)

# Benefits and Limitations

Benefits: improved detection rates, reduced workload

Limitations: false positives, algorithm bias

Al augments radiologists and pathologists, not replaces them



# Supporting Clinical Judgment

Al provides probabilities, alerts, and evidence-based suggestions

Reduces cognitive load by analyzing large datasets

Highlights blind spots for clinicians to double-check

# Enhancing Patient Interactions

Al reduces administrative tasks → more face time with patients

Translation tools improve communication across languages

Chatbots handle routine Q&A, clinicians focus on meaningful care



## Promoting Compassionate Care

Holistic insights: Al integrates lifestyle and medical data

Continuous monitoring provides reassurance beyond hospital visits

Al empowers patients to engage in their own care

#### **Guardrails Against Burnout**

By reducing clerical burden, Al protects clinician well-being Frees clinicians to spend more energy on empathy and trust

Supports patientcentered and compassionate care delivery



Case Study 1: Breast Cancer Screening (MASAI) Challenge: Radiology workload and missed cancers

Al triage system used in large trial (~80,000 women)

Compared Al+human vs traditional double reading

#### **MASAI Trial Outcomes**

44% reduction in radiologist workload

Cancer detection rates remained similar

Clinicians retained final decision authority

Case Study
2: Diabetic
Retinopathy
(IDx-DR)

Challenge: Access to eye specialists in primary care

IDx-DR provides autonomous AI results from retinal images

Approved by FDA in 2018

#### **IDx-DR Outcomes**

High sensitivity (~87%) and specificity (~91%)

Immediate results allow timely referrals

Clinicians deliver results and manage follow-up

Case Study3: Sepsis Early Warning (TREWS) Challenge: Sepsis recognition often delayed

Al system monitors patient data continuously

Alerts clinicians to possible sepsis

### TREWS Outcomes

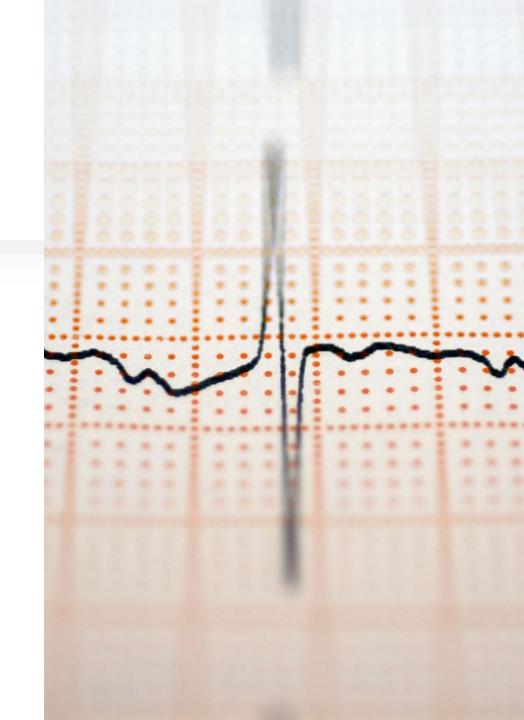
Multi-site study: 4.5% reduction in mortality

Improved early recognition and treatment initiation

Al prompts, but clinicians make treatment choices

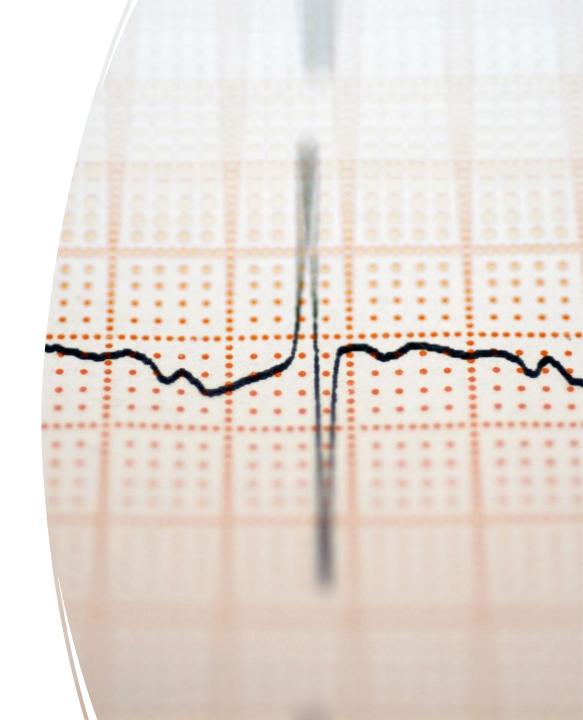
### Case Study 4: Wearables (Apple Heart Study)

- Challenge: Detecting atrial fibrillation in large populations
- Apple Watch irregular pulse notification study (~419,000 participants)
- Participants notified if possible AF detected



# Apple Heart Study Outcomes

- 0.52% of participants received alerts
- ~34% had AF confirmed on ECG follow-up
- Al triage funnels patients to clinician confirmation

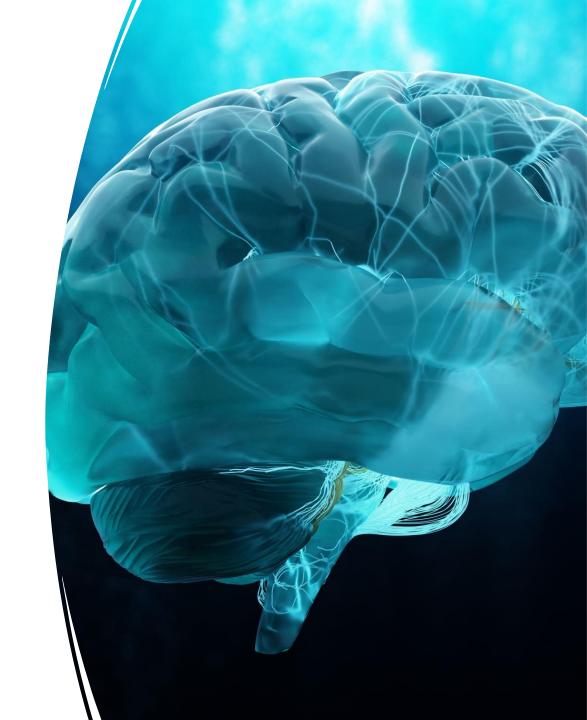


Challenges and Ethical Considerations



### Bias & Fairness

- Al systems can inherit biases from training data
- Risk of perpetuating healthcare disparities
- Need for diverse, representative datasets



## Privacy & Security

- Al requires vast amounts of patient data
- Risks of data breaches and unauthorized access
- Importance of HIPAA compliance and encryption



### **Accountability & Liability**

Who is responsible when AI makes an error?

Legal frameworks for clinician vs Al accountability

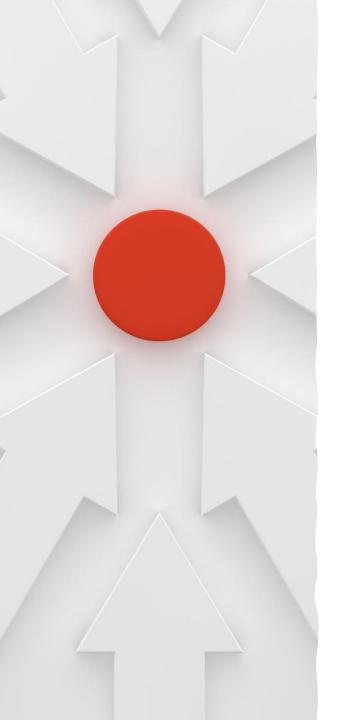
Need for clear regulations and guidelines

### **Trust & Adoption**

Clinician skepticism: fear of replacement

Patients may not trust Al-driven decisions

Transparency and explainability are essential



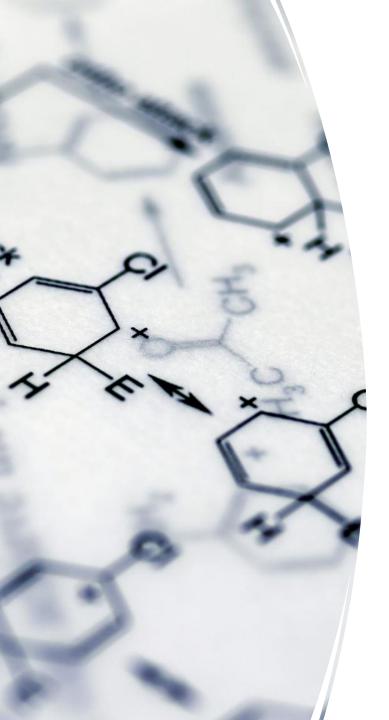
### Future Directions

## **& Predictive**Medicine

Creating digital replicas of patients for simulation

Allows testing of treatments virtually before real-world application

Personalized medicine at scale



### **Generative Al in Healthcare**

- Drug discovery and design using AI models
- Automating clinical documentation with natural language generation
- Patient education materials tailored by AI

### Regulatory Trends

FDA advancing guidelines for AI/ML-based medical devices

EU AI Act shaping standards for safety and transparency

Global momentum toward responsible Al in healthcare

#### Conclusion

Al is transforming healthcare across diagnostics, planning, workflow, and monitoring

Case studies show Al augments, not replaces, clinical expertise

Supporting compassionate, patient-centered care remains essential

Future: digital twins, generative AI, evolving regulation





#### Follow Up:

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