



Data

Define It, Collect It, Analyze It, Use it

Objectives

- Describe the parts of data definitions
- Identify ways to find and collect data
- Describe methods to analyze data and make it meaningful
- Identify ways in which data can be presented

Data Set

- Collection of data in organized manner
- Elements are relational
- Typically focus on one item at a time – categories





Data Measure Elements

- Description – what are you looking for?
- Significance – why do you need to collect this information?
- Population – What is inclusion/Exclusion criteria? Numerator/Denominator?
- Collection Method – how are you going to find the data?
- Elements Included – what pieces of information will you collect?

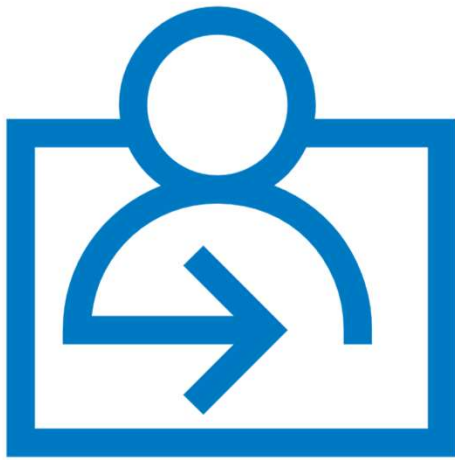
Define Your Data

Does your definition match the definition of required measures?

Does everyone use the same definition?

Use “official” definitions when possible, for continuity

All parts of data collection require definition

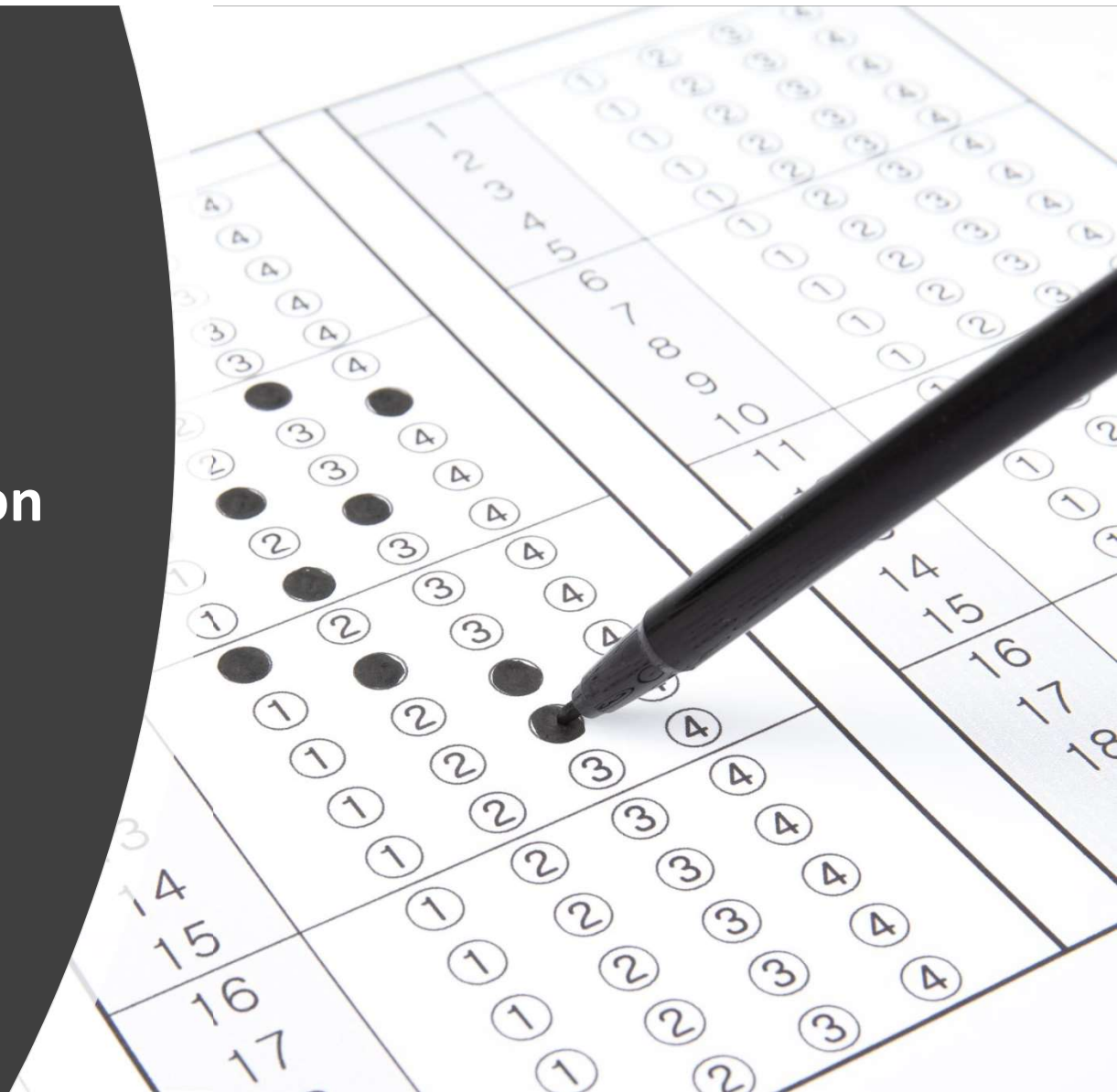


Measures to Collect Process/Structure/Outcomes/Balance

- **Process measure – steps in process that will impact outcome measures (delay in discharge)**
- **Structure – how structure impacts outcomes and process (how many staff vs how many computers to use)**
- **Outcome measure – used to determine how the system or improvement project impacts the patient (mortality, readmission, SSIs)**
- **Balance measure – how one improvement may impact another area (rushed DC process impacts patient satisfaction)**

Where and How to Find the Numbers

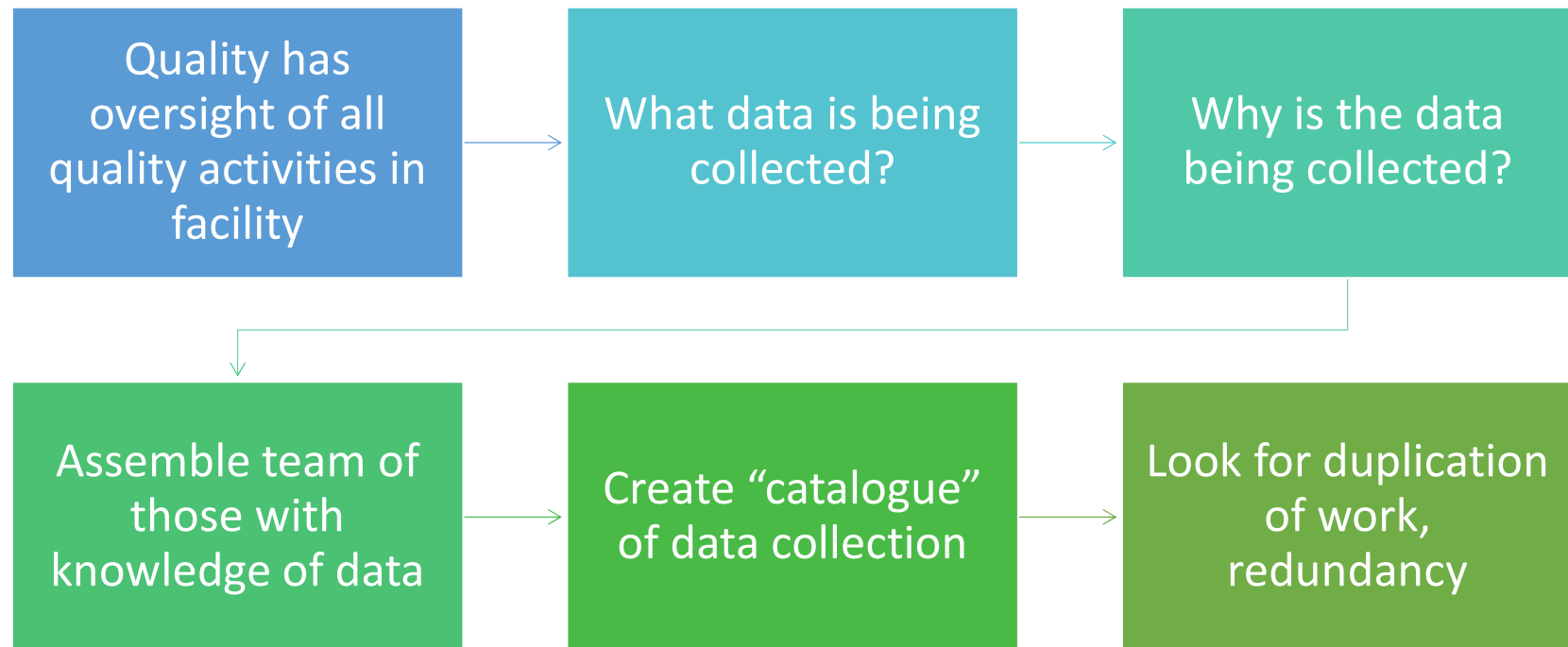
- **Manual Chart abstraction**
- **EMR**
- **Other Database**
- **Survey**



DATA
INVENTORY



Data Inventory



Inventory

- **Categorize**
 - Accreditation
 - Licensure
 - Contracts
 - Departmental (Nursing, Provider services, etc)
 - Unit Specific (ER, Med Surg, OR, etc)



Become Efficient with Data!!!

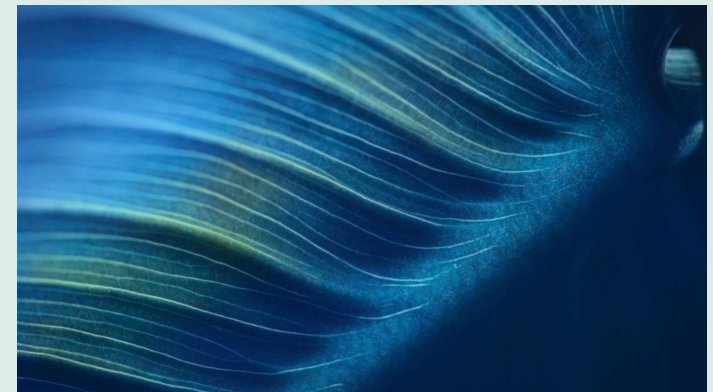
Identify Identify unnecessary measures

Eliminate Eliminate duplication of work

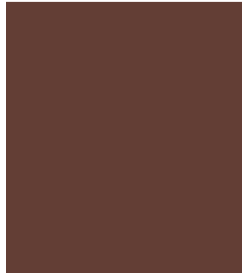
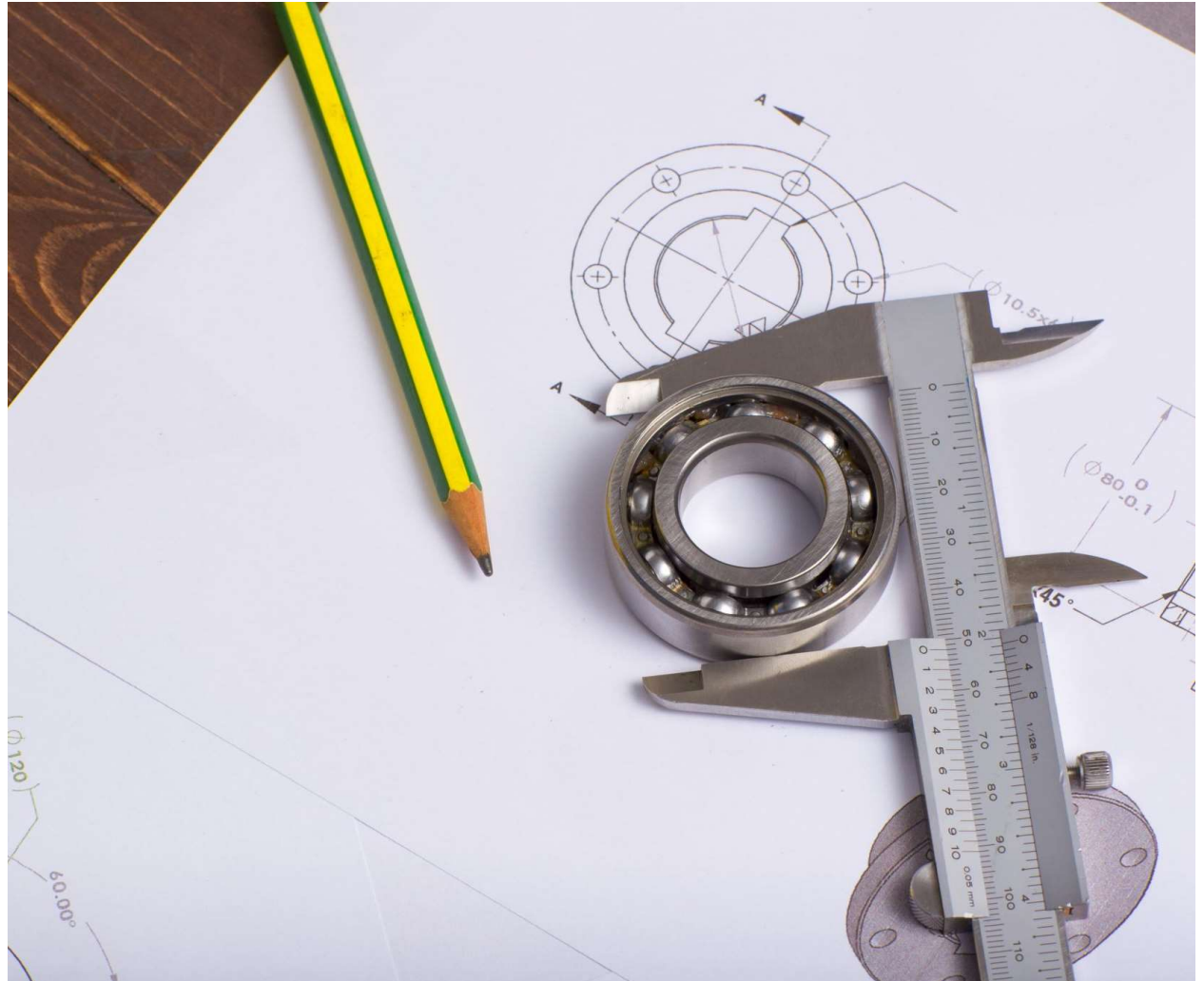
Decide Decide what is important!!!

Determine Determine who will collect and report

Streamline Streamline reporting process

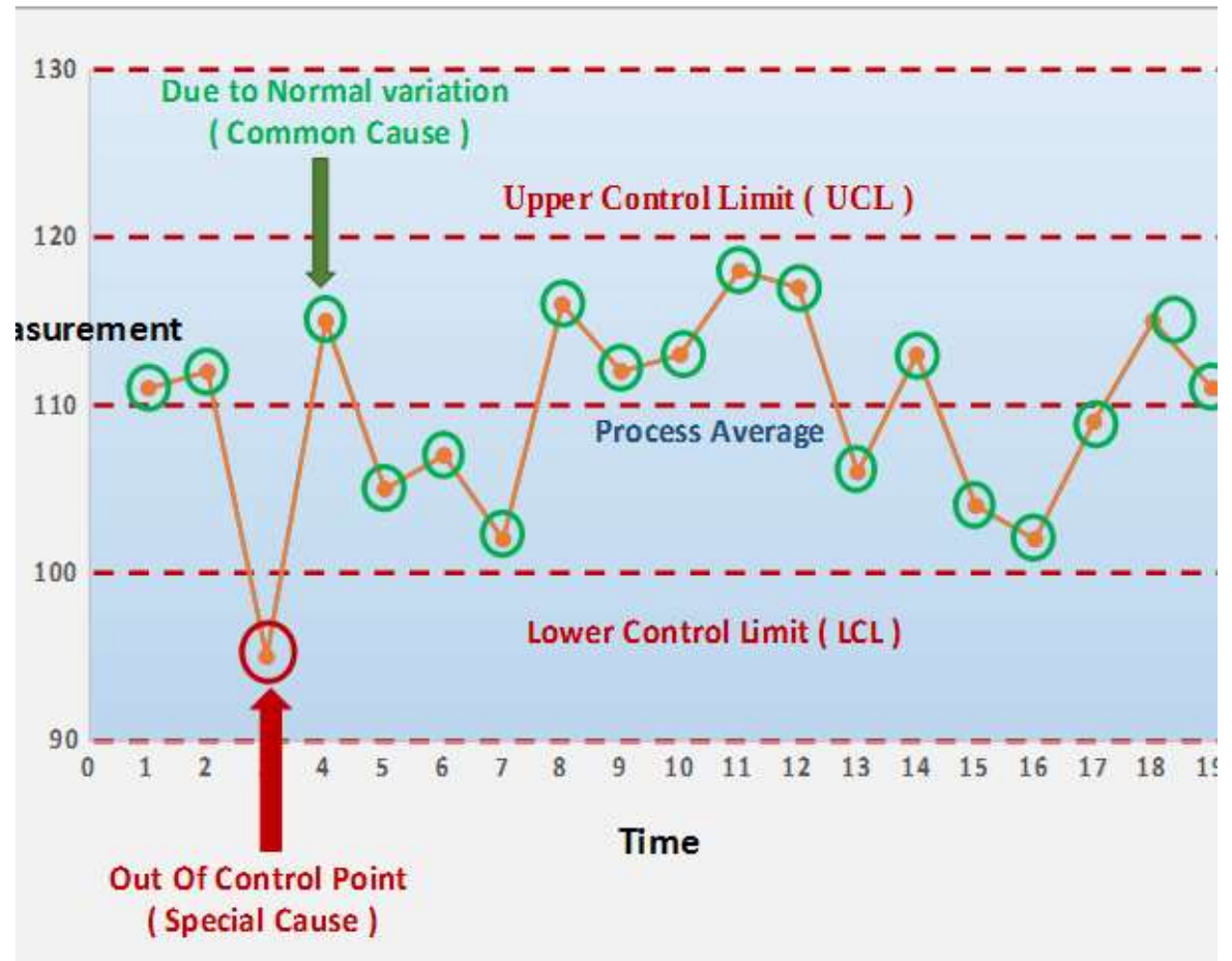


Methods and Tools



Stratification Chart

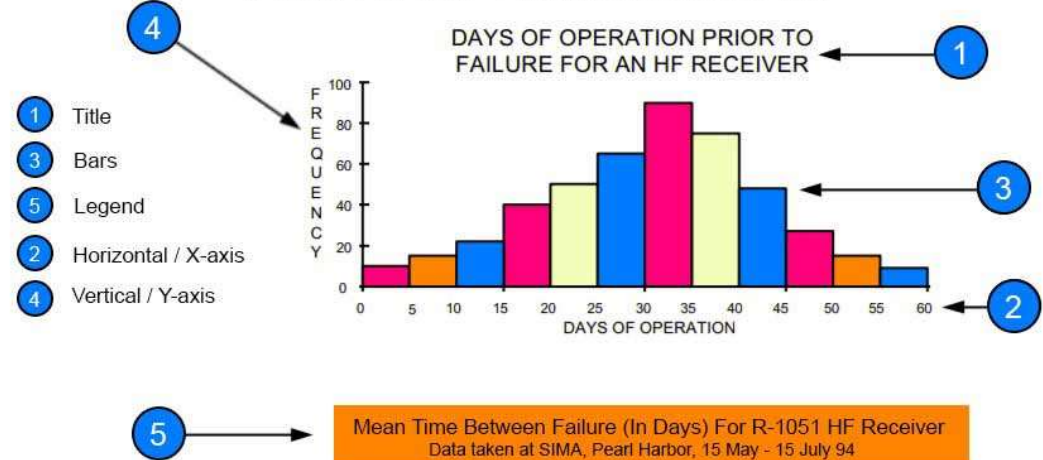
Designed to show where a problem does and does not occur or to demonstrate under-lying patterns



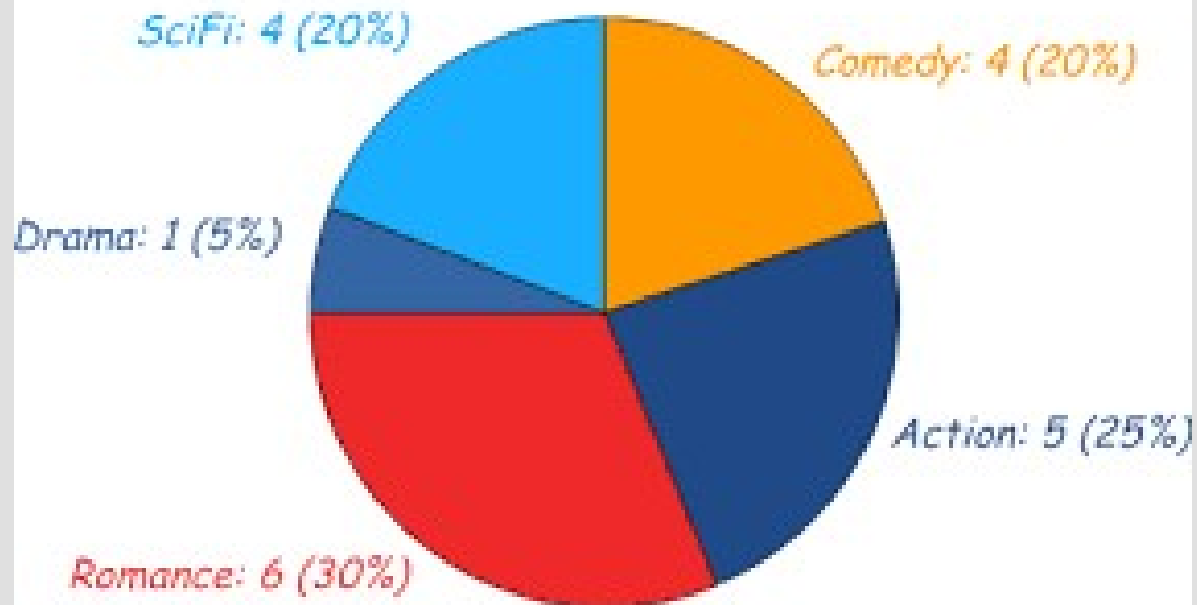
Histogram (Bar Chart)

Distribution of values for each of the variables placed in segmented columns

PARTS OF A HISTOGRAM



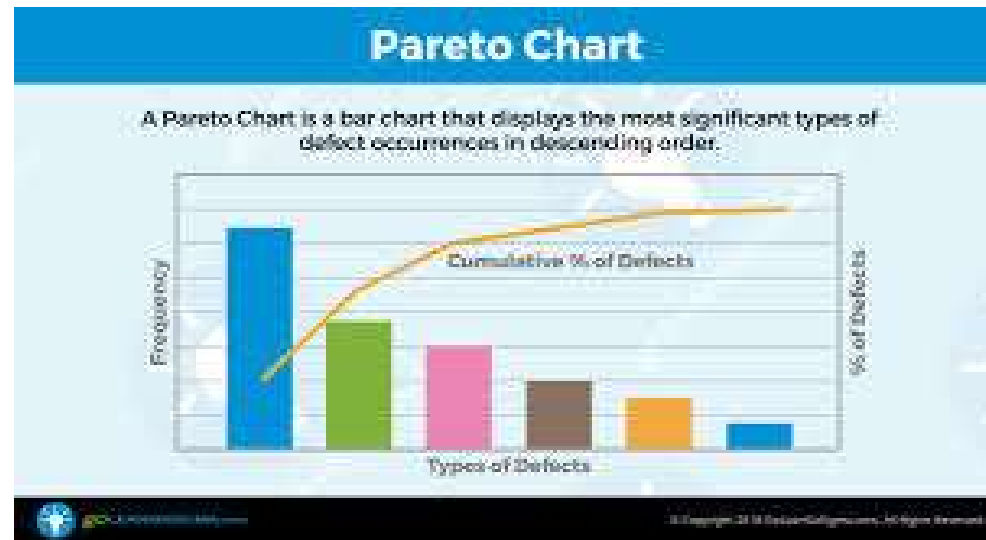
Favorite Type of Movie



Pie Chart

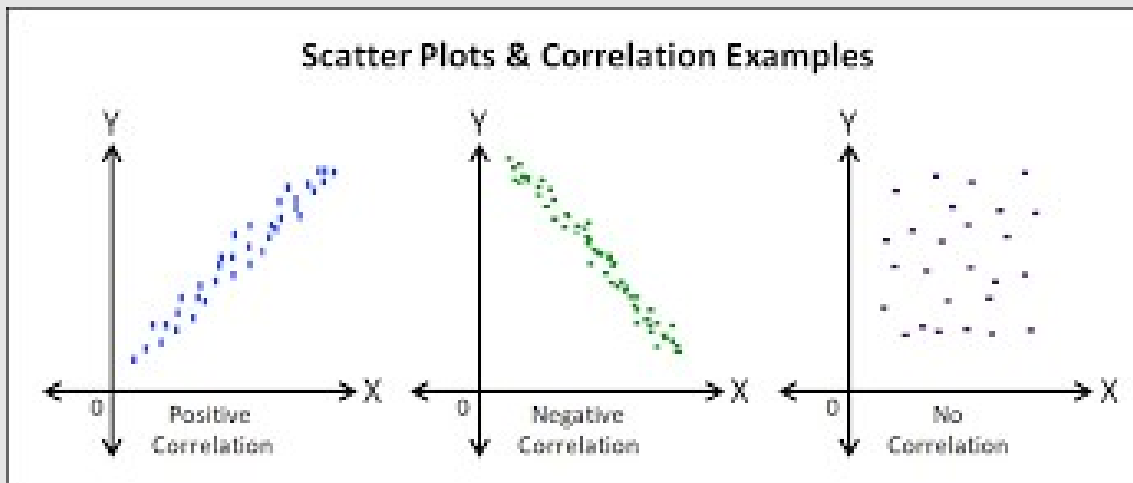
Usually
expressed in
percentages

Pareto Diagram



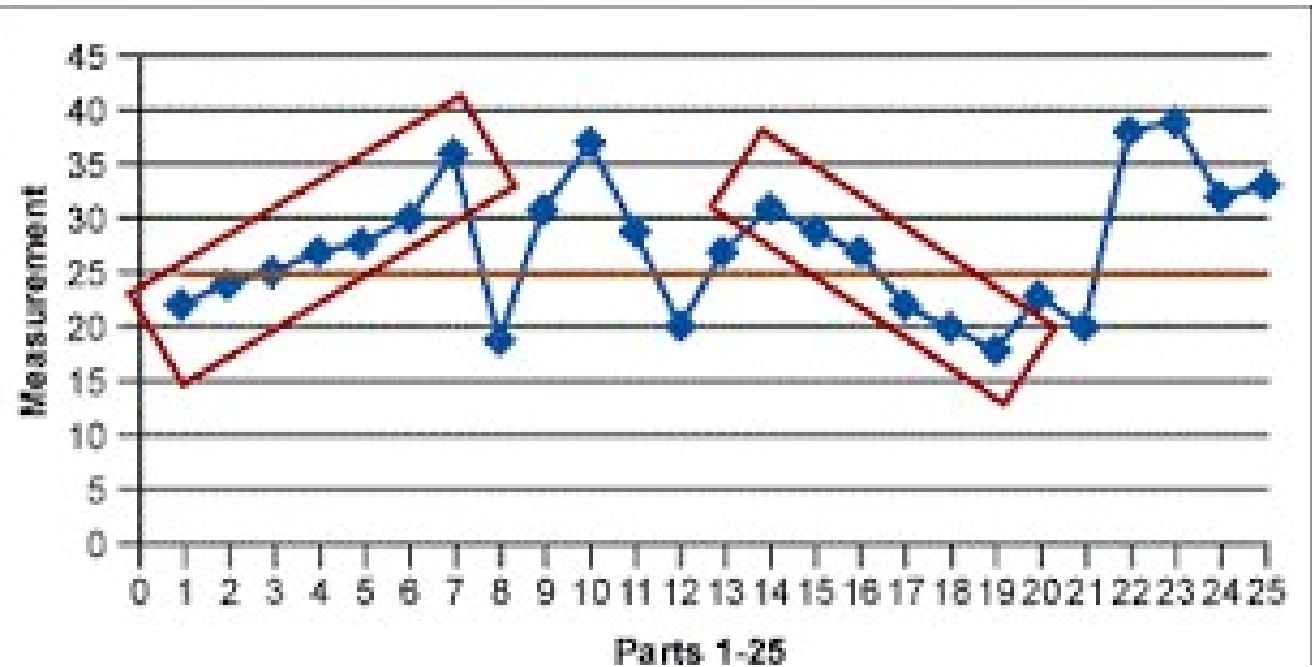
- Series of bars of varying heights arranged in descending height with tallest bar being most frequently occurring issue

Scatter or Plot Diagram

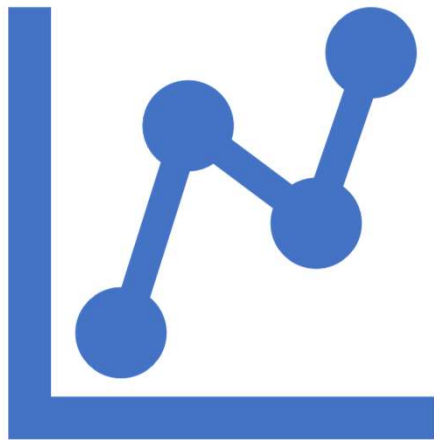


- Used to determine the extent to which two variables (quality effects or process causes) relate to one another. The extent between which two variables relate is called correlation

Run or Trend Chart



- Graphic displays of data over time. A trend would be five or more consecutive points all going up or all going down



Presentation Matters!

- Users must understand data to use data
- Use colors!
- Avoid too many graphs – Pick one!
- Remember who your audience is!



Make sure you tell the whole story

- 2 inpatients for the month, 1 CAUTI = 50% CAUTI rate
- 20 inpatients for the month, 1 CAUTI = 5% CAUTI rate

- 12 patients present on back boards, 2 not removed in timely manner
- Do you report 17% non-compliance rate or 83% compliance rate?

- Is the story positive or negative? You Decide!!



Questions?