Workforce groups that may be able to help during a COVID-19 Surge

**Summary**: As the rates of COVID-19 continue to rise in certain areas, the need for coordination or more health care workers may be critical. In speaking with many groups who have offered to help, a few have stood out after several conversations with them as potentially part of an overall solution. Each offers a unique approach and could be complimentary in some cases and are eager to help and work with hospitals on this issue.

**U.S. Civilian Corps (a 501c3 nonprofit)** - [https://www.usciviliancorps.org](https://www.usciviliancorps.org)

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The U.S. Civilian Corps (USCC) in partnership with the executive search firm Odgers Berndtson can identify and mobilize skilled professionals who can support hospitals. By combining an AI-powered talent search platform with a volunteer-led project management capability, they can rapidly deploy health care professionals nationwide to where they’re needed most. They maintain relationships with state and local governments, health systems, and consortium managers to continuously update a nationwide catalog of opportunities for in-person and remote deployments. They can deploy to new markets within 24-48 hours, conduct outreach via text, email, and bespoke individualized calls.


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A simple platform to find and enroll medical professionals from outside the hospital workforce, with hospitals that require surge staffing support during times of crisis. Clinicians sign up online in about 10 minutes. Identity is verified, credentials loaded, specialized skills are documented. When a crisis is declared, they can view and apply to hospital openings. Hospitals create a profile to post their needs and match with the right candidates. In a crisis they can search for available staff in their region and contact them. The facility and provider engage directly to arrange details. The platform is entirely free and intended to bring non-traditional, but highly skilled, providers easily into the workforce when needed. Our team is a group of volunteers, who have self-funded this project. We care about patients and healthcare providers, and we want to make it easier for willing volunteers to help them.
The On-Demand Staffing Platform for Healthcare - A centrally coordinated approach is needed to facilitate efficient and equitable flow of supplemental clinicians to where they are needed most on a regional basis. Regional staffing office structure responsible for centralizing coordination of clinical staffing support across facilities on a regional basis. On-demand float pools comprised of “supplemental” resources available on a regional basis:

- Retirees returning to the workforce.
- Part-time workers (e.g. at-home parents).
- Displaced workers (e.g. school nurses).
- Staff nurses willing to pick up extra shifts.

Technology-based approach to managing communication and fulfillment of staffing needs:

- Technology enables efficient management of workforce resources available within your region.
- Utilize a regional staffing office structure responsible for centralizing coordination of clinical staffing support across regional facilities.
- Technology powered by Flexwise, but administered by your Regional Staffing Office.