

STRAIGHT FROM THE BOARD ROOM: GOVERNANCE LESSONS LEARNED

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THE SURGEON WITH A PAST

- What questions should the board pose to the CEO and/or to the Medical Staff President?
- How should the board balance the desire to maintain Community Hospital's reputation against the need to provide access to more services?
- Does granting privileges to Dr. Smith detract from Community Hospital's commitment to quality and patient safety?
- What is the risk of personal liability to board members if privileges are granted? Not granted?
- Should the board allow Dr. Smith to join the medical staff with credentials to perform orthopedic surgery at Community Hospital?



RETAINING THE CEO...OR NOT?

- You are the board chair and the executive session will end soon. What direction should the chair provide to the board about next steps?
- Describe 2-3 different options for the Southwest board to consider.
- What steps could the board have taken to prevent the current situation?
- Should the board retain the CEO?



WORKFORCE SHORTAGES AND THE BOARD

- What questions should the board ask the CEO about workforce?
- How should the board monitor workforce development progress?
- What actions should the Crossroads board take?



QUESTIONS & DISCUSSION

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*Thank
you!*

